

# LifeWorks Employee Assistance Program



Girl Scouts of the United States of America

Orientation & Demonstration



**Employee Assistance Program** 

24/7\_365 access to support and resources

No cost to you or your dependents

Confidential consultations and referrals

**Emotional Health** 

Financial and Legal

Life Coaching

Elder Care, Disabilities, Special Needs,

Work Issues, Management

**Everyday Matters** 

Online resources for self-care and education



English: 866-695-6327

Spanish: 866-695-6327

TTY:(800) 999-3004

login.lifeworks.com

Username: girlscouts

Password: lifeworks



## **How LifeWorks Can Help**



- Parenting
- Couples
- Separation/divorce
- Older relatives
- Adoption
- Death/loss
- Child care
- Education

Use preventative services BEFORE your need becomes an urgent issue!



#### Health

- Mental health
- Addictions
- Fitness
- Managing stress
- Nutrition
- Sleep
- Smoking cessation
- Alternative health



#### Work

- Time management
- Career development
- Work relationships
- Work stress
- Managing people
- Shift work
- Coping with change
- Communication

## Money

- Saving
- Investing
- Budgeting
- Managing debt
- Home buying
- Renting
- Estate planning
- Bankruptcy



#### Life

- Retirement
- Midlife
- Student life
- Legal
- Relationships
- Disabilities
- Crisis
- Personal issues

What applies to your life?
Can you help others?

## Multiple modalities increase engagement and improve outcomes

We understand that choice is key in engaging multicultural and multigenerational needs and preferences.





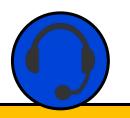
**Accessibility** 

Choice

Confidentiality



## **Intake process**





24/7 Accessibility to English and Spanish Intake Professionals
Language Line Translators for 155 dialects



24/7 Chat Access

CISD Services can be initiated 24/7

Immediate Assessment of the Caller's Need



- ✓ Issue clarification
- ✓ Preference re: male/female clinician, language, modality



Non-urgent Request for Clinical Support

**Urgent Request/Crisis Situation** 

#### **EMPLOYEE**

- ✓ Identifies need for immediate help
- ✓ Caller needs answer to question ASAP

Clinical support begins immediately

#### **KEY PERSONNEL**

- ✓ Expert Consultation
- ✓ Request for onsite support
- ✓ Coordinated Trauma Response

Onsite support services as requested

Closure / Resolution and Follow up

- ✓ Caller assigned to Network Provider.
- ✓ Clinician contacts local provider to ensure availability and suitability of provider.
- ✓ Local provider calls caller to book appointment.

Assessment Plan Development

Short-term clinical problem resolution and case management as required.

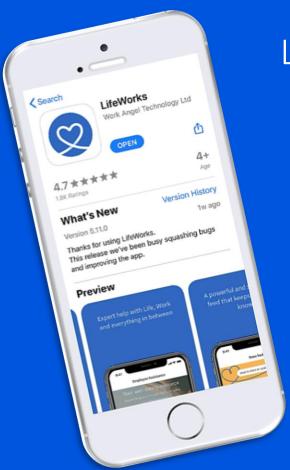
## 24/7 Consultations . Confidential . No cost to you.



LifeWorks advisors provide expert guidance and practical work-life services, referrals to counselors and other specialists, and connections to community resources.







## LifeWorks Total Well-being Platform: Online Resources

## **Modern Employee Assistance Program (EAP)**



Receive support from specialists in financial and legal, child care and elder care, future planning and debt support, retirement and more.

## Access to 24/7 Specialist Counseling

Get immediate access to specialized professionals in counseling, social work, human services, and psychology.

### Well-being Content

Feel empowered with over 8,000 well-being articles, podcasts, videos, and comprehensive toolkits.



### Multiple counseling options

Confidential and secure virtual counseling sessions include video and tele support options.











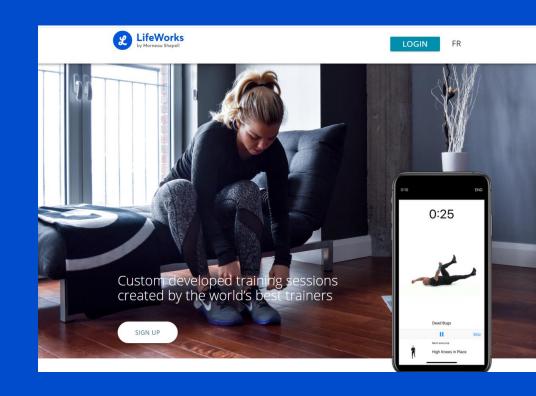
## LIFT Virtual Fitness



Custom developed training sessions created by the world's best trainers.

LIFT provides a full suite of fitness offerings that make working out exciting, easy and efficient. It's like working out at your preferred gym or studio without ever stepping foot outside your house.

- Custom Programs created by certified experts to help you reach your goals
- Life chat with experienced fitness professionals to help you every step of the way
- Workout from anywhere with maximum efficiency

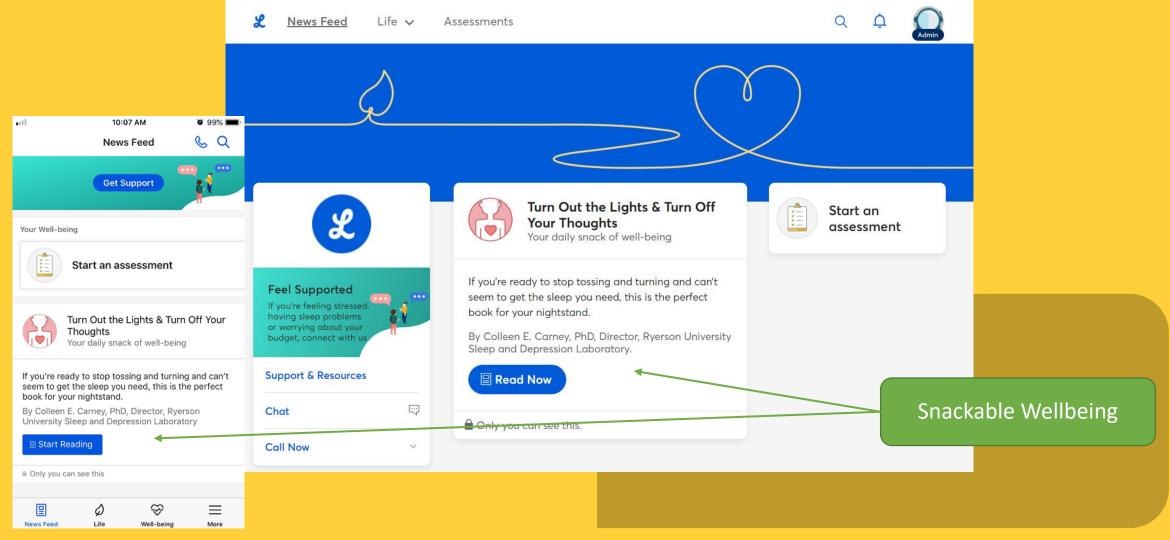






## **Snackable Wellbeing**









## **Perks & Savings**



#### Cashback

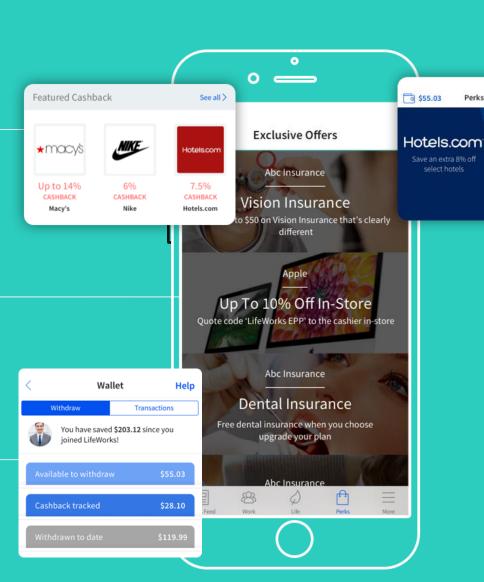
Cashback at over 700 brands – paid directly into your LifeWorks digital wallet

#### **Exclusive Offers**

(exclusive employee perks)

### **Digital wallet**

(cashback funds)



#### **Discounts on Key Life Events**

Perks

All Perks

Moving, buying a car, raising a child, healthy eating



Save up to 10% instantly with over 100+ brands including Best Buy, Lowe's, Gap, Target and many more.

## Demo of login.lifeworks.com



