

About Us

We want you to think of TeamCare as your medical home, a place that will focus on every aspect of your health, beginning with preventive measures and patient education plans that are practical and beneficial. Whether you need treatment for an illness, management of chronic health concerns or assistance with other health issues at any stage in life, you can find prompt, professional, and cost-effective services all under one roof at TeamCare.

Medical services, provided by AdventHealth Medical Group (AHMG) and pharmacy services, provided by Walgreens, are both staffed by medical professionals who are committed to providing you with the highest quality of individualized care in an environment that is compassionate, respectful, private and responsive to your health care needs.

Services

AHMG and Walgreens located at TeamCare are designed to provide an affordable and convenient solution to diagnosing and treating illnesses as well as providing pharmacy services. No extra steps or extra stops – it's all in the same center.

Services are provided to both insured and uninsured Team Members with the appropriate payment. Dependents (spouses and/or children age 12 and over) that are covered by one of the Universal medical plans, are also eligible to utilize these services.

MEDICAL CARE SERVICES are available to all Universal Orlando paid Team Members and affiliates. Services include health screenings, preventive care, diagnosis and treatment of chronic illnesses as well as urgent care needs that are non-work related.

Parental/guardian consent is required prior to treatment of a minor.

PHARMACY SERVICES allow for conveniently obtaining prescriptions while enhancing your pharmacy services. The Walgreens pharmacy staff at TeamCare will help you understand your medication and explain your options. Individuals may also utilize TeamCare to pick up prescriptions for their family members.

Third party Team Members are not eligible for medical services, but may use the pharmacy services.

Professional Staff

The staff located at TeamCare are experienced medical professionals who take the time to understand your needs and concerns and speak in a manner you can understand. You and your health are their top priority.

Services / Treatments Available

(Other Services May be Provided)

PHARMACY SERVICES –

Including specialty medications as well as discounts on over-the-counter medications

PREVENTIVE CARE/HEALTH SCREENINGS AND TESTING

ANNUAL CHECKUPS AND PHYSICALS

CHRONIC DISEASE MANAGEMENT AND EDUCATION

Diabetes / Heart Disease / Thyroid
Hypertension / Cholesterol / Asthma

URGENT CARE / MINOR INJURIES



Waiting Room



Reception Desk



Walgreens Pharmacy at TeamCare



Examination Room

TeamCare On-site

Affordable Care

AHMG medical services accepts Universal Orlando CIGNA and Allegiance insurance at a reduced co-pay. If you have other insurance, check with the staff prior to your services to determine if your insurance plan will be accepted for payment. Payments are due at the time of service.

Full-Time (Regular) Medical Plan

Medical Care Visit Co-pay: \$10

Pharmacy - Generic Co-pay: \$5

Part-Time (Casual) Medical Plan

Medical Care Visit Co-pay: \$10

Plus 4 additional PCP visits if using
TeamCare (max of 8 visits)

Pharmacy - Generic Co-pay: \$15

No Insurance Coverage?

If you don't have insurance coverage, medical services will be provided for a reduced charge.

TeamCare Visits

Appointments preferred / Walk-ins welcome

Please bring your:

Photo ID (UO badge or driver's license)

Medical ID card (if applicable)

Payment for service: check, debit, or credit card

Respecting Your Privacy

Services at TeamCare are provided by AdventHealth Medical Group and Walgreens, working independently from Universal Orlando. AdventHealth Medical Group and Walgreens will adhere to the federal HIPAA requirements ensuring that Universal Orlando is not privy to any of your confidential medical records.

AdventHealth Medical Group and Walgreens personnel are independent contractors and are not employees, joint ventures, or affiliates of Universal Orlando.





Universal Orlando's
Commitment to
Quality Healthcare

HOURS

Monday through Friday

Medical Care: 7:00am – 5:30pm

Appointments preferred / Walk-ins welcome

Pharmacy: 6:00am – 6:00pm

For the most current information,
please visit:

UOTeam.com



Contact Information
(407) 224 - CARE

Location

TeamCare is conveniently located near
the Gate 2 main entrance on the first floor of
Building B-2, next to ID Processing.

IF YOU HAVE AN EMERGENCY

On UO Property: **DIAL 3-8333**

Off Property: **DIAL 911**

*NOTE: ALL WORK RELATED ILLNESSES AND INJURIES MUST BE REPORTED TO HEALTH SERVICES. TEAMCARE WILL NOT SERVICE WORK-RELATED CONDITIONS.



Your On-site
Health Center & Pharmacy



1000 Universal Studios Plaza • Orlando, Florida 32819